

# WARRANTY PROCESS FOR HOMEOWNERS



## LANTHORNE HOMES PARTNERS WITH 2-10 HOME BUYERS WARRANTY, THE NATION'S LEADING PROVIDER OF STRUCTURAL WARRANTIES

### This warranty will cover:

- One-year workmanship surety coverage
- Two-year distribution systems surety coverage
- Ten-year, insurance-backed structural coverage

Lanthorne Homes manages all one-year workmanship warranty requests through our warranty department.



### PRE-CLOSING ORIENTATION WALK-THROUGH

The warranty team will walk your home with you. You will go through each room with an assurance checklist.



### 30-DAY & 11-MONTH WARRANTY PROCESS

You will receive a letter from the warranty department at Lanthorne Homes a week before your warranty anniversary (30 Day and 11 month).



### EMERGENCIES

If you experience an emergency warranty-related situation such as no hot water, total loss of electricity, or complete lack of heating or cooling, please notify the Lanthorne team and then reach out directly to the appropriate contractor.

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